



## Heber City Services: Staff is on Hand to Meet Your Needs

With rising concerns associated with COVID-19, many in the community have made changes to everyday routines and schedules. The City and its operations are no different than what you may be experiencing in your own homes and businesses.

We wish to reassure you that the City and its staff continue to work for your benefit during this unmatched period in our history. Together, working as friends and neighbors, we believe we can shoulder the challenges ahead by helping each other along the way. We extend appreciation to many in our community who are extending a hand of service and assistance to those in need. For you, we offer our heartfelt thanks and we extend an invitation to all in Heber to lend a hand and to lift each other up especially now.

As your local government, we also wish to emphasize that the great services you received prior to this current situation continue to be available to you today as a resident of Heber, including the following:

**Police Department.** Our trained and dedicated police officers remain on the job 24/7 and are ready to respond to your needs with the help of 911 emergency dispatchers. Access to the Police Department's lobby has been restricted to help protect officers from the virus.

**Utility Services.** The City continues to provide clean and safe drinking water void of any contaminants tied to COVID-19. You can continue to drink, cook, and bathe with the assurance that Heber's water is safe. All other City infrastructure is secure and continues to operate without limitation as a result of COVID-19. For questions or service requests, please call 435-657-7888 or email [mkohler@heberut.gov](mailto:mkohler@heberut.gov).

**Parks.** While care should be exercised in an around park structures that may be subject to COVID-19, you are welcome and encouraged to practice “social distancing” with a walk or other activities in one of the City’s parks. Playgrounds and other park amenities have been closed according to Gov. Herbert’s directive and Wasatch County’s Health Department’s Stay at Home Public Health Order.

**Cemetery.** Should you need to schedule a burial or purchase a grave, staff is ready to assist. Please call Mark Rounds at 801-420-0877 or Mindy Kohler at 435-657-7888. Emails are also welcome: [mrounds@heberut.gov](mailto:mrounds@heberut.gov) or [mkohler@heberut.gov](mailto:mkohler@heberut.gov).

**Building Permits.** You can continue to contact the City’s Building Department team about building permits, inspections, plan checks, and other building needs. Contact can be made via [heberut.gov](http://heberut.gov), email [hcbuilding@heberut.gov](mailto:hcbuilding@heberut.gov) or telephone 435-654-0757.

**Engineering and Planning.** City Planners and Engineers are available by phone or appointment to answer zoning questions and assist with other development needs. Planners can be contacted by calling [mkijanen@heberut.gov](mailto:mkijanen@heberut.gov) or 435-657-7898; whereas, City Engineers can be contacted by calling 435-657-7892

**Public Meetings.** Citizen engagement is an important part of local government decision making. To that end, the City has online tools, including public comment resources, available to all residents for all public meetings on our website under “Agendas and Minutes,” locate the meeting you wish to submit a comment for and click on “eComment”. You can also email comments for a City Council Meeting to [CCPublic@heberut.gov](mailto:CCPublic@heberut.gov), comments for a Planning Commission Meeting to [PCPublic@heberut.gov](mailto:PCPublic@heberut.gov) and for the Airport Advisory Board to [AABPublic@heberut.gov](mailto:AABPublic@heberut.gov).

**Other City Resources.** While the doors are locked on a number of City facilities, please know that staff is on hand in every City department to meet your needs. A call to or even a chat via email can open the City’s “virtual front door” to what you need as related to the City and its many services and programs.